

onlinesos.org

# **Documentation**

## Do it Now

- Before deleting, save
  - If it's an online post (web page, social platform), take a screenshot
  - If it's a video, secure to a hard drive
  - If it's an email, save and don't forward to preserve ISP
  - If it's a text, screenshot, save and note time

# Tips:

- If you need to, prioritize by documenting (at minimum): (1) first post, (2) most recent post, and (3) most concerning post
- Create **one** place to save and store

## Next

- Create incident log
  Write separate narrative (paragraph, page) about what happened
  Organize saved posts/evidence (in chronological order or by concern)
- ☐ Find or create a log to fill out
  - —Check that it is chronological, credible, factual, and includes the following:
    - Date (and Time, if possible)
    - What happened
    - Evidence It Happened
    - Who You Think Did It
    - Evidence They Did It
    - Evidence Still Needed
    - Include Handle, URL, and any context on why you are concerned
- □ Decide where to take and how to use the evidence
  - —Law enforcement (local, FBI), court (criminal, civil, restraining order), consultations (legal, crisis communications, security), employer
- ☐ Create copies of posts
- Print all saved posts and put in binder/folder
- Securely store posts online
  - -Consider using a USB drive
  - Be aware of availability of information on Internet archives
- Add evidence to incident log (additional posts, communication, etc)

**Tip:** Enlist support from someone you trust to help you fill out log, decide next steps

## Consider

- If you want to pursue legal action, send evidence preservation request
- If you need help monitoring posts online, get a friend to help or use a web capture site
- If you can't find a post, use a service that captures historical posts